

# Your guide to flooding

This guide has been produced for properties that may be within a flood risk area. The Environment Agency have produced this guide as a brief introduction to what you can do to help protect yourself before a flood.

## [Sign up to the Flood Warning Service](#)

The Flood Warning Service is a free service which allows people to sign up to Flood Alerts and Warnings, about flooding, if they live in a Flood Warning Area. There are three different types of flood warning which may be issued, covering flooding from rivers and the sea. **Please be aware this is not a warning service for surface water.**



### FLOOD ALERT

Flooding is possible  
Be prepared

- Be prepared to act on your flood plan
- Prepare a flood kit
- Monitor water levels and flood forecast



### FLOOD WARNING

Flooding is expected  
Immediate action required

- Move family, pets and valuables to a safe place
- Turn off utilities if safe to do so
- Put flood protection equipment in place



### SEVERE FLOOD WARNING

Severe flooding  
Danger to life

- Stay in a safe place with a means of escape
- Be ready to evacuate
- Co-operate with the emergency services

You can check if you are in a flood risk area and sign up to the Flood Warning Service:

- <https://flood-warning-information.service.gov.uk/long-term-flood-risk>
- <https://www.gov.uk/sign-up-for-flood-warnings>
- **By telephone on 0345 988 1188**

## [Surface Water](#)

**There is no warning for surface water flooding**, however you can check your risk of surface water flooding by looking at the surface water maps and keeping up to date with weather information:

- <https://flood-warning-information.service.gov.uk/long-term-flood-risk>
- <https://www.metoffice.gov.uk/about-us/guide-to-emails>

## [Your home flood plan](#)

The personal flood plan can be made for any type of flooding, including surface water, and includes:

- Checklist of things to do before, during and after a flood
- Utilities section to include the contact details for your utility companies
- Section for useful contacts, such as family and friends

A template and more forms can be found online at  
<https://www.gov.uk/government/publications/personal-flood-plan>

Key Contact Details (Flood Group, etc):