Accessibility Statement for Morpeth Town Council

Morpeth Town Council is committed to making its website accessible in accordance with The Public Sector Bodies (Website and Mobile Applications) (No 2) Accessibility Regulations 2018.

We are making our best efforts to ensure as many people as possible can use this website. For example, that means you should be able to:

- Zoom in up to 200% without the text spilling off the screen;
- Navigate most of the website using just a keyboard;
- Navigate most of the website using speech recognition software;
- Listen to the website using a screen reader;
- The text and pictures will reflow when you change the size of the browser window.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AAA Standard.

We are not responsible for making external content accessible which has been provided to us by a third party.

We are also in the process of making the website text as simple as possible to understand. Any links to external websites will open in another window.

How accessible is this website

We know some parts of this website are not fully accessible i.e.

- Most older PDF documents are not fully accessible to screen reader software. The accessibility regulations do not require us to fix PDF's or other documents published before 23rd September 2018 if they are not essential to providing our services;
- Full agenda packs for committee meetings are not fully accessible to screen readers due to them containing third party documents which form part of any decision making process in the meetings.

If you are having trouble, please request an alternative version of information you cannot access and we will try and help in any way we can.

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible pdf, large print, easy read or audio recording, please contact us on the details below. We will consider your request and get back to you within 10 working days.

Email: info@morpeth-tc.gov.uk

Telephone: 01670 514314

Write to us at: Morpeth Town Council, Town Hall, Market Place, Morpeth, NE61 1LZ

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems or think we are not meeting accessibility requirements, please contact us on the details below:

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Telephone: 01670 514314

Write to us at: Morpeth Town Council, Town Hall, Market Place, Morpeth, NE61 1LZ

Disproportionate burden

It is not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content. It is not possible for users to change text size without some of the content overlapping.

We do not control how Google Maps displays information, but where possible we provide addresses within the web pages' text. When Google makes their map output accessible, we will update our technology accordingly.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Website and Mobile Applications) (No 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality and Advisory and Support Service (EASS).

How we tested this website

This website was last tested in …………….. Tests are carried out by our website provider, Aubergine 262 and are done so on a quarterly basis.

What we are doing to improve accessibility

We plan to improve accessibility on this website by addressing non-compliance issues where possible.

We will provide staff training to ensure that all new content added meets accessibility issues.

This statement was prepared on ……..